

DOCKET NO.: RA5256
Application No.: 09/747,036
Responsive to PTO Communication Dated: 12/03/03

PATENT OFFICIAL

RECEIVED
CENTRAL FAX CENTER

MAR 03 2004

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of:
Ward, et al.

Confirmation No.: 4678

Application No.: 09/363,339

Group Art Unit: 2126

Filing Date: 12/21/2000

Examiner: Troung, LeChi

For: QUEUE BANK REPOSITORY AND METHOD FOR SHARING LIMITED
QUEUE BANKS IN MEMORY

Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

Dear Sir:

**CERTIFICATE OF TRANSMISSION VIA FACSIMILE
FILING OF A RESPONSE TO OFFICE ACTION**

I hereby certify that this Response to Office Action dated 12/3/2003 in the above-identified patent application, along with any paper referred to as being attached or enclosed, is being transmitted to telefax number 703-872-9306.

Date: March 3, 2004

Pat Oliver
(Print Name)


(Signature)

12 Sheets Inclusive

**CONFIRMATION OF RECEIPT IS REQUESTED
VIA RETURN FACSIMILE TO 215-986-3090**

#5/AMdtg
1. Mcb et al. b-...
3/9/04 PAGE 02/12

DOCKET NO.: RA5256
Application No.: 09/747,036
Responsive to PTO Communication Dated: 12/03/03

PATENT
RECEIVED
CENTRAL FAX CENTER

MAR 03 2004

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

OFFICIAL

In re Application of:
Ward, et al.

Confirmation No.: 4678

Application No.: 09/363,339

Group Art Unit: 2126

Filing Date: 12/21/2000

Examiner: Troung, LeChi

For: QUEUE BANK REPOSITORY AND METHOD FOR SHARING LIMITED
QUEUE BANKS IN MEMORY

Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

Sir:

AMENDMENT

This is responsive to the Patent Office Communication of 12/03/03, rejecting all pending 103, based primarily on cited references Hughes, Krantz, Ahn, Faris and Jitsupou in various combinations.

☒ Amendments to the Claims are reflected in the listing of claims which begins on page 2 of this paper.

☒ Remarks/Arguments begin on page 9 of this paper.